



**DEPARTMENT OF THE ARMY**  
ASSISTANT CHIEF OF STAFF FOR INSTALLATION MANAGEMENT  
600 ARMY PENTAGON  
WASHINGTON, DC 20310-0600


DAIM-ZA

FEB 28 2017

**MEMORANDUM FOR Residents Living in Residential Communities Initiative Privatized Housing**

**SUBJECT: Headquarters, Department of the Army Residential Communities Initiative Resident Survey**

1. Residential Communities Initiative (RCI) continues to be an outstanding quality of life program supporting Soldiers and Families. In order to ensure the continued success of the program in meeting your expectations and needs, I invite you to complete the Headquarters, Department of the Army RCI Resident Survey. The Army is surveying over 80,000 residents living in RCI accompanied and unaccompanied housing. The information residents provide annually continues to help guide the Army and our Private RCI Partners in the development of future improvements to our privatized housing facilities and services.
2. Within the next two weeks, you will receive an email with the survey link. This survey is being administered through a third party, CEL & Associates, Inc. The survey results are confidential, so please express your true opinions and thoughts.
3. Please take a moment now to add [ArmyHousingSurvey@celassociates.com](mailto:ArmyHousingSurvey@celassociates.com) to your allowed senders in any anti-spam software filtering your email. An email is sent to only one member of each household. If no member of your household has received the email three days after survey launch, please contact your property management office.
4. Your feedback about your experiences while residing in a privatized housing community is critical to shaping the future housing and services provided to the Army. The survey results will guide the decisions we make today and will impact generations of Soldiers and Families. Thank you in advance for your participation in our Army survey.

  
GWEN BINGHAM  
Lieutenant General, GS  
Assistant Chief of Staff  
for Installation Management